



JENNIFER ALT

I build growth-generating digital experiences that solve problems while advocating for users and customers.

SKILLS

Digital

User research
Product definition
UX prototyping
Strategy

Design

Product design
Design systems
UI design
Branding

Tools

Figma
Adobe CC
Miro
Sketch

Professional

Problem-solving
Leadership
Focus
Facilitation

EDUCATION

Academy of Art University

2012 | San Francisco, CA

BFA, Web Design + New Media

San Antonio College

2006 | San Antonio, TX

AAS, Sequential Graphics

EXPERIENCE

Senior Experience Designer, Strategy @ Prophet

July 2019-Present | Austin Texas

User-Centric Design:

- Led strategy and UX design of website's digital brand activation that won *Gold NA Transformation Award for CVS Kidney Care*
- Engineered Varis.com's *Gold Horizon Interactive Award-winning* website strategy, user experience, UI design system, and roadmap, significantly elevating engagement metrics

Team Leadership:

- Managed multiple work streams, delivering strategic outputs within tight deadlines through collaborative design thinking
- Trained teammates on problem solving tools/frameworks enhancing efficiency, while creating a consistent client experience

Strategic Planning:

- Created and delivered a comprehensive client-winning luxury hotel experience playbook, aligning leadership towards a 2-year vision strategy for digital growth and success
- Designed and executed data-driven UX and digital product roadmap strategies driving 5 years of successful growth-generating initiatives for Gore, McLane, and Citi Bank

Cross-Functional Collaboration:

- Led, coached, and mentored a cross-functional team to victory in a X&I Hackathon emphasizing human-centered empathy
- Collaborated seamlessly with leadership and engineering to identify requirements and ensure product DVF
- Drove creation of impactful case studies showcasing world-class digital design and strategy, improving craft quality and increasing closure rates for new client work

Client Engagement and Presentations:

- Led impactful workshops that cultivated trusted collaborative partnerships securing repeat contracts year-over-year
- Boosted internal and external buy-in by adopting confident tactical and/or visual storytelling during presentations



/in/jenniferalt
@JenniferAltDesign

512.788.3300
www.JenniferAlt.com
contact@JenniferAlt.com

EXPERIENCE

Senior User Experience Design Consultant @ Jennifer Alt Design Jan 2008-2021 | Austin, TX

- Deployed various frameworks for solving digital design problems for B2C and B2B clients—user-centered design, design thinking, double diamond, lean UX, agile UX, basic UX
- Created high-fidelity clickable prototypes assisting clients in their pitch to secure more investor funding
- Ran all aspects of the business to include marketing, sales, accounting, project management, and customer support with 10% growth year-over-year

UX Design Consultant @ Texas Association of School Boards Apr 2019-Aug 2020 | Austin, TX

- Spearhead research plan and execution of in-person ethnography studies, user interviews, and analytics review
- Analyzed customer/business needs and pitched winning data-driven UX design improvement strategy to stakeholders saving the company significant costs through micro-improvements
- Tested new application concepts with users to confirm design assumptions and rapidly iterated clickable prototypes
- Examined design requirements with engineering team for scope feasibility, execution planning, and development kickoff

Creative Marketing Manager @ Act Global Ltd. Aug 2008-Dec 2016 | Austin, TX

- Lead creative vision, brand, and marketing for 5 product verticals for both print and digital properties across the globe
- Designed and launched ActGlobal.com including sitemap, page template designs and content customized by audience segments increasing brand awareness
- Designed and programmed web app centralizing sales assets spearheading global efficiency across 7 offices

UX EDUCATOR

Guest UI/UX Designer @ Adobe Live 2019 & 2022 | San Francisco, CA

Discussed design thinking, user experience methodologies, and designed a mobile app experience during a 2 hour live video stream.

Day 1 User Research + Wireframes

Day 2 Agile Design Sprints + UI Design

Day 3 Prototype + User Testing

POSI UX @ Skillshare 2022-Present | Global

Created two online video courses for those who want to move into UX design.

Course 1

How to land a job in UX

Course 2

How to prepare for your UX job interview



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